

# UPPER CUMBERLAND FEDERAL CREDIT UNION

Mortgages • Auto Loans • Checking & Savings

## ARTICLES

2. Annual Meeting 3. **NOTICE:** Business Hour Changes 4. Coming SOON!

## Highlights of the 89th Annual Meeting - March 14, 2024

The annual meeting was well received by a packed room at the Cumberland County Community Complex on Thursday, March 14, 2024. Members enjoyed a variety of food and plenty of door prizes. Members heard from the President/CEO of the Tennessee Credit Union League (Fred Robinson), Audit Manager of CU Audit & Compliance Group (Evan Irwin), and Financial Advisor with GuidingPoint Financial Group/Ameriprise (Michael Turner).



### Six employees were recognized with the Outstanding Leadership Award:

Jessie Belicek, Jade Turner, David Robbins, Miranda Sherrill, Mary Reagan, and Kali Bilbrey.



### Five employees were recognized with the Distinguished Service Award:

Macy Hauke, Rachel Dalton, Marie Rose, Angela Conatser, and Melissa Hedgecoth.



It was announced that the President/CEO (Denise Cooper) planned to retire on April 30, 2024, after 45 years of service to the credit union. Amy Beasley was promoted to President/CEO effective May 1, 2024.

Melissa Hedgecoth, with the help of several credit union staff members, beautifully decorated the venue in gold, silver, and black. Food and cake, fulfilled by Food City, were served to all of those in attendance.



In closing, Melissa Hedgecoth and Brittney Bright announced the winners of the annual meeting's prize drawings. A total of \$2,000 was awarded in various drawings.

Thank you to everyone who attended, and our staff for all of the hard work they put in to this event!



# NOTICE

We are updating our hours to better serve you!  
New hours shown below will go into effect:

**July 1, 2024**

## Crossville Main Branch



### Lobby Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 4:30PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: CLOSED

### Drive-Through Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 4:30PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: 8:00AM - 12:00PM

## Crossville South Branch



### Lobby Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 12:00PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: CLOSED

### Drive-Through Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 12:00PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: CLOSED

## Clarkrange Branch



### Lobby Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 12:00PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: CLOSED

### Drive-Through Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 12:00PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: CLOSED

## Cookeville Branch



### Lobby Hours

Monday: 8:00AM - 4:30PM  
Tuesday: 8:00AM - 4:30PM  
Wednesday: 8:00AM - 12:00PM  
Thursday: 8:00AM - 4:30PM  
Friday: 8:00AM - 5:00PM  
Saturday: CLOSED

**New hours  
coming soon  
with new  
branch!**

## UCFCU financing now available at select dealerships!

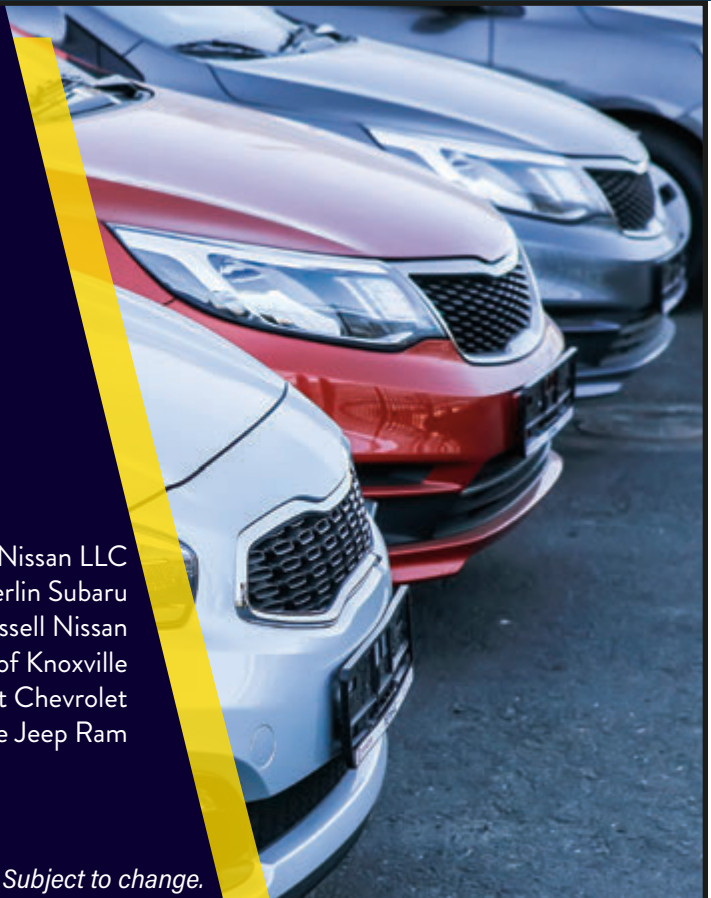
We are excited to announce UCFCU members can now request Upper Cumberland FCU financing directly through select dealerships. This allows for you to finance with Upper Cumberland FCU whenever it's most convenient for you without the need to stop by one of our locations. Just let your salesperson know that you want Upper Cumberland FCU to finance your loan and they'll handle your paperwork!

### Upper Cumberland FCU Participating Dealers\*

AutoNation Honda West Knoxville  
 Beaty Chevrolet  
 Cookeville Honda  
 Cumberland Toyota  
 Dave Kirk Chevrolet Buick GMC  
 East TN Chrysler Dodge Jeep Ram  
 East TN Ford  
 Knoxville Powersports  
 Overdrive USA  
 Reeder Chevrolet, Inc.

Rusty Wallace Nissan LLC  
 Sutherlin Subaru  
 Ted Russell Nissan  
 Toyota of Knoxville  
 West Chevrolet  
 West Knoxville Chrysler Dodge Jeep Ram

*\*List accurate as of 5/31/24. Subject to change.*



## Denise Cooper 45 Years of Dedication

A retirement event was held on April 22, 2024, for Denise Cooper at the Cumberland County Community Complex. She was recognized for her 45 years of dedication to the credit union.

**The Tennessee Credit Union League conducted a Q&A session with Denise. Down below is a link to the article:**

<https://www.yourleague.org/qa-with-denise-cooper-ceo-of-upper-cumberland-federal-credit-union/>



## Congratulations to our April Kids Club Grand Prize Winners!



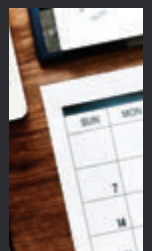
\$300 Winner



\$150 Winner

## Upcoming Federal Holiday Closings

- Juneteenth - Wednesday, June 19th
- Independence Day - Thursday, July 4th
- Labor Day - Monday, September 2nd
- Columbus Day - Monday, October 14th
- Veterans Day - Monday, November 11th





PO Box 529 • Crossville, TN 38557

PRSRST STD  
US POSTAGE  
PAID  
COOKEVILLE, TN  
PERMIT NO 127

*Coming Soon!!*

Check out our progress...at our NEW Cookeville Branch Location on Interstate drive.

